

Be Our Guest (Flex Rewards)

Contest Conditions
August 3 – September 27, 2026
Chances Maple Ridge



Qualified Entrant and Entry

- A qualified Entrant ("Entrant") is 19 years of age or older and has earned an ("entry") by complying with the "**Contest Details for Be Our Guest (Flex Rewards)**" and "**How to Qualify for Be Our Guest (Flex Rewards)**" sections below.
- The following persons are not eligible to participate in the contest and, thus, cannot be Entrants:
 - Employees of Chances Maple Ridge and its subsidiaries and affiliates, and the British Columbia Lottery Corporation ("BCLC"), as well as family and household members of same who reside at the same address;
 - Voluntary self-excluded (Gamebreak), Chances Maple Ridge site barred and BCLC provincial barred persons; and Residence of Quebec.
- Entrants and Entries must meet and adhere to all contest rules as outlined herein. Entrants and/or Entry who do not meet such rules will be disqualified and any potential prize will be forfeited.
- A qualified contestant ("Contestant") is any entrant who has been selected based on the "**Tournament Procedure for the Be Our Guest (Flex Rewards)**" section embedded within.
- A qualified winner ("Winner") is a contestant who wins a prize by complying with the "**Prize Claiming Conditions for Be Our Guest (Flex Rewards)**" and "**General Conditions**" set out below.
- Chances Maple Ridge reserves the right in its sole discretion to determine whether any person is qualified to be an Entrant or disqualified to be an Entrant, and to disqualify any persons who, in the sole discretion of Chances Maple Ridge, act inappropriately at Chances Maple Ridge facilities or in connection with the contest, including but not limited to persons who interfere with, tamper with, or inappropriately affect the business of Chances Maple Ridge or the administration of the contest.
- Your information is collected and maintained through our **Personal Information and Privacy Policy**. See below for further details.

Contest Details for Be Our Guest (Flex Rewards)

- The Contest Period runs from **10:00AM PT Monday, August 3, 2026, to 11:59PM PT Sunday, September 27, 2026**.
- Prive Members will be able to play one (1) virtual flex rewards bingo card by inserting their encore card and placing any bet once per week.
 - Each week contest period runs from 10:00AM Monday to 11:59PM Sunday
- The participating site will be Chances Maple Ridge.

Prizing for Be Our Guest (Flex Rewards)

- Qualifying players are eligible to play one (1) virtual bingo card containing a Bonus Play prize each week during the promotional period.
- Prizes vary and are random.

Bonus Play Prize
\$50-\$100

- Prizes will be awarded automatically through EBS.
- Bonus play prize will expire after 48 hours, if unused

How to Qualify for Be Our Guest (Flex Rewards)

There are **two (2) ways** to enter the **draws**: Earning Entry through Slot Play, or with a "Self-Addressed-Stamped Envelope" alternative.

1. Earning Entry through Slot Play

- Entrant(s) will automatically qualify to play a virtual bingo card by inserting their card in any slot machine and placing any sized bet.
- Maximum one (1) entry per Entrant during each week's contest period.

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- Entrants must be an Encore Rewards Member. Sign up is free at the Cash Cage.
- Entrant(s) must be present to win.

“Self-Addressed Stamped Envelope” Entry (“SASE Entry”)

- No purchase necessary. Anyone may request one (1) Entry in writing by delivering a self-addressed, stamped envelope (which must be received during the Contest Period) to “Be Our Guest” c/o Chances Maple Ridge. The Entry must include their full name, Date of Birth, phone number, and Encore Rewards number. The entrants are responsible for ensuring that entries arrive on time; as set out below, Chances Maple Ridge is not responsible for any lost, misdirected, or incomplete entries.
- Entries by the SASE Entry are limited to one (1) Entry per Entrant for the Contest Period.

Prize Claiming Conditions for Be Our Guest (Flex Rewards)

- To become a Winner, a Contestant must:
 - be nineteen (19) years old or older on the date on which the prize is granted.
 - Present valid government issued photo ID establishing the identity of the holder in the sole discretion of Chances Maple Ridge, such as a driver’s license, passport, or citizenship card.
 - Correctly answer without mechanical or external assistance a mathematical skill-testing question to be administered by the draw coordinator, and
 - Complete a BCLC Winner’s Release form and/or the Chances Maple Ridge Winner’s Release form before prize is released.
- An entrant can win a maximum of one (1) time per week.

General Conditions

- All times are local Pacific Time.
- Gaming day is from 7:00am PT to 6:59am PT.
- Void in whole, or part, where prohibited by law.
- Odds of winning depend on number of eligible entries received.
- All draws and prize awards will be made with two (2) registered gaming employees of Chances Maple Ridge present.
- Eligible participants may not enter on behalf of non-BC residents or a third-party with an intent to share the prize or distribute prizes outside of BC.
- All non-winning, disqualified and/or winning Entries will become the property of Chances Maple Ridge. Chances Maple Ridge is not responsible for lost, misdirected, misplaced, illegible or damaged entries or entries submitted after the contest deadline. In making the prize available to a winning Entrant, Chances Maple Ridge makes no representations or warranties whatsoever either expressed or implied, oral or written, in respect of the prize.
- Chances Maple Ridge, in its sole discretion, will be responsible for overseeing and conducting the Draws under surveillance coverage, and ensuring the Entrants and Contestants are qualified to participate in this contest. All decisions of Chances Maple Ridge will be final and binding.
- Only Chances Maple Ridge employees can access the deposited entry forms.
- Chances Maple Ridge may require Recipient to sign and return to Chances Maple Ridge, within a designated time period, a release of liability and consent to publicity form, and any other documentation as reasonably required, as a pre-condition to receipt of the prize.
- The Recipient shall be responsible for the payment of all taxes, gratuities, and resort fees, as applicable, that may be associated with the prize.
- Chances Maple Ridge shall not be liable to the winning Entrant nor to any other person for loss or damage to person or property resulting from or connected with acts or omissions of the Chances Maple Ridge and/or the prize supplier.
- Chances Maple Ridge reserves the right, in its sole discretion, to withdraw, terminate or modify all or any part of this

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contest, or the eligibility or Entry of any person, that Chances Maple Ridge considers, in its sole discretion, to negatively affect the administration, security, fairness, integrity or proper conduct of this contest. In the event the contest is terminated early or modified, a notice will be posted on Chances Maple Ridge's website.

- Chances Maple Ridge and each Entrant acknowledge and agree that Chances Maple Ridge, in its sole discretion, has the right to amend any condition of this promotion, or cancel this promotion, without prior notice and without liability to any person. All decisions of Chances Maple Ridge are binding.
- Chances Maple Ridge has the right to publish the name, location, and a recent photograph of the Winner without remuneration. By submitting an entry, you are deemed to have granted to Chances Maple Ridge a royalty-free, worldwide, transferable, sub-licensable, irrevocable and perpetual license to use, copy, distribute, transmit, display, edit, delete, modify, adapt, publish and translate, create derivative works of, publicize, or promote your name, likeness, location and photograph for advertising or publicity purposes in any and all media anywhere in the universe without further consideration including, without limitation, (a) promoting this contest and future contests conducted by Chances Maple Ridge, and (b) promoting any products or services manufactured, distributed, offered or supplied by Chances Maple Ridge or BCLC.
- All entrants release and discharge, and agree to indemnify, save and hold harmless BCLC and its directors, officers, employees, affiliates, agents, and representatives (the "Releasees") from and against any and all actions, claims or demands (including costs incurred by BCLC in defending such actions, claims or demands) which they may now or hereafter have against the Releasees, or any of them, arising directly or indirectly out of, or which are in any way connected to, this contest.

Personal Information and Privacy Policy

Your personal information is collected and used by Chances Maple Ridge in accordance with British Columbia's Freedom of Information and Protection of Privacy Act. It will be used for Chances Maple Ridge's research purposes and to administer this contest. Your information will not be sold, shared with third parties, or used for soliciting purposes. If you have any questions about this, please write to Chances Maple Ridge's Privacy Officer at Chances Maple Ridge Guest Services, 22710 Lougheed Hwy., Maple Ridge, BC V2X 2V6.